



Dedicated Locator was one of the five solutions worked on at the Late Locate Symposium

Below you will find a quick overview to define what a Dedicated Locator is and answers to commonly asked questions

What is a Dedicated Locator?

- A Dedicated Locator is a locator that is committed to a specific project.
- Using a Dedicated Locator for a project allows the project to have devoted staff whose job it is to ensure locates (including relocates/remarks, if needed) are completed when and where the Excavator needs them.

Benefits of a Dedicated Locator:

- Improves productivity.
- Reduces downtime as the locates are completed under the direction of the Excavator.
- Promotes damage prevention and safer excavation practices.
- More control – get locates when, where, and as often as your project requires.
- It provides flexibility when unidentified conflicts require project changes.
- It frees up the regular pool of public locate service providers to complete standard locate requests for homeowners and less complex tickets.

How do I set up a Dedicated Locator for my project?

- A Dedicated Locator must be certified through each Utility and/or Municipality with infrastructure in your project area.
 - Depending on the region, there might already be a certified pool of dedicated locators ready to be hired. Alternatively, you may need to work with the Utilities/Municipalities to get someone certified and trained.
- Once you have a Dedicated Locator established the Utilities/Municipalities will need to reach out to Ontario One Call to set-up the profile.
- Once everything is set-up you can make locate requests through Ontario One Call, and your Dedicated Locator will receive the notification in order for them to provide the service.

Who Pays for Dedicated Locator?

- The Infrastructure owner or Excavator is responsible to pay the Dedicated Locator/Locate Service Provider directly.
- Prices could vary, and it will be based on the arrangements you make with the Dedicated Locator.

Have Questions? Reach out to training@OntarioOneCall.ca



In December 2019, twenty-five industry Leaders came together to develop solutions that would positively affect locate delivery times in the province of Ontario.

The Late Locate Symposium consisted of stakeholders representing Excavators, Utilities, Municipalities, Locate Service Providers (LSPs), and Ontario One Call.

As a result, five implementable solutions were developed. Stakeholders within the Ontario industry should expect to see these strategies starting in 2020.

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