



Ontario One Call Compliance Summary

Members Perspective

% of notifications compliant

360_geographicRegion	Compliant	Non-Compliant	Non-Compliant No Response
Toronto	72.34%	13.43%	14.22%
Sarnia	84.63%	8.64%	6.73%
ON-West	82.94%	10.37%	6.69%
ON-Southeast	73.87%	11.60%	14.53%
ON-Northwest	84.90%	3.46%	11.63%
ON-North	86.03%	10.51%	3.46%
ON-East	79.29%	7.12%	13.59%
ON-Central	67.36%	16.71%	15.93%
London-St. Thomas	79.59%	14.95%	5.46%
Hamilton-Niagara	81.12%	13.42%	5.47%
GTA-East	73.44%	9.45%	17.11%
Grey-Bruce	77.31%	16.26%	6.43%
Chatham-Essex	86.10%	9.72%	4.18%
Total	77.26%	12.13%	10.62%

Volume of notifications and Renegotiated due dates

360_geographicRegion	Notifications	Renegotiated
Toronto	41659	11851
Sarnia	1887	371
ON-West	12951	2940
ON-Southeast	3111	275
ON-Northwest	722	167
ON-North	2806	586
ON-East	12885	1284
ON-Central	8080	2144
London-St. Thomas	6114	2267
Hamilton-Niagara	24843	6462
GTA-East	8591	2547
Grey-Bruce	2036	465
Chatham-Essex	8322	1804
Total	134007	33163

% of notifications by days to close

360_geographicRegion	0-5	11 - 15	6 - 10	15+
Toronto	72.34%	4.02%	8.13%	15.51%
Sarnia	84.63%	1.80%	6.20%	7.37%
ON-West	82.94%	2.18%	6.47%	8.41%
ON-Southeast	73.87%	2.96%	7.10%	16.07%
ON-Northwest	84.90%	0.55%	2.35%	12.19%
ON-North	86.03%	1.71%	7.41%	4.85%
ON-East	79.29%	1.21%	5.22%	14.27%
ON-Central	67.36%	3.61%	8.32%	20.71%
London-St. Thomas	79.59%	3.83%	8.96%	7.62%
Hamilton-Niagara	81.12%	3.18%	8.31%	7.39%
GTA-East	73.44%	1.90%	6.48%	18.18%
Grey-Bruce	77.31%	4.67%	8.25%	9.77%
Chatham-Essex	86.10%	1.57%	6.30%	6.03%
Total	77.26%	2.98%	7.46%	12.31%

processed_date

12/1/2022 12/31/2022

master_stationCode, m...

All



This report excludes data for PLANNING,PRIORITY 0,SEWER LATERAL, EMERGENCY and cancel, test and void



Ontario One Call Compliance Summary

Excavators Perspective

% of requests compliant

360_geographicRegion	Compliant	Non-Compliant	Non-Compliant No Response	Total
Toronto	38.47%	34.82%	26.71%	100.00%
Sarnia	58.50%	24.25%	17.25%	100.00%
ON-West	58.65%	23.62%	17.73%	100.00%
ON-Southeast	42.50%	26.83%	30.67%	100.00%
ON-Northwest	64.47%	10.09%	25.44%	100.00%
ON-North	69.67%	22.59%	7.74%	100.00%
ON-East	41.58%	21.06%	37.36%	100.00%
ON-Central	38.89%	40.24%	20.87%	100.00%
London-St. Thomas	64.74%	25.41%	9.85%	100.00%
Hamilton-Niagara	63.95%	23.65%	12.40%	100.00%
GTA-East	40.76%	19.97%	39.27%	100.00%
Grey-Bruce	49.21%	35.68%	15.11%	100.00%
Chatham-Essex	55.63%	33.79%	10.58%	100.00%
Total	49.42%	28.27%	22.31%	100.00%

% of requests by days to close

360_geographicRegion	0-5	11 - 15	6 - 10	15+	Total
Toronto	38.47%	6.49%	21.73%	33.30%	100.00%
Sarnia	58.50%	2.25%	20.25%	19.00%	100.00%
ON-West	58.65%	2.80%	17.11%	21.44%	100.00%
ON-Southeast	42.50%	4.96%	18.15%	34.39%	100.00%
ON-Northwest	64.47%	0.88%	7.02%	27.63%	100.00%
ON-North	69.67%	1.90%	17.77%	10.66%	100.00%
ON-East	41.58%	2.88%	15.97%	39.56%	100.00%
ON-Central	38.89%	5.10%	20.78%	35.24%	100.00%
London-St. Thomas	64.74%	3.43%	16.77%	15.05%	100.00%
Hamilton-Niagara	63.95%	2.31%	18.13%	15.61%	100.00%
GTA-East	40.76%	3.55%	13.14%	42.56%	100.00%
Grey-Bruce	49.21%	7.56%	18.63%	24.60%	100.00%
Chatham-Essex	55.63%	2.78%	22.65%	18.94%	100.00%
Total	49.42%	4.13%	18.79%	27.66%	100.00%

12/1/2022 12/31/2022



contractor_type
All

This report excludes data for PLANNING,PRIORITY 0,SEWER LATERAL, EMERGENCY and cancel, test and void